



April 3, 2009

Ms. Alyse Chiariello  
Marketing Manager  
Witness Actionable Solutions  
Verint Systems Inc.  
330 South Service Road  
Melville, NY 11747

Dear Ms. Chiariello:

This letter is to welcome Verint Systems Inc. to NENA's Next Generation Partner Program for 2009. The focus on NG9-1-1 has never been greater than it is right now. Many states and local 9-1-1 authorities are actively beginning to examine the feasibility of migration to NG9-1-1. A growing number of national initiatives are focused on the same thing, including, but not limited to continuing NENA and APCO activities, the USDOT NG9-1-1 Project and a variety of standards efforts. It is extremely important that stakeholders like those represented by NENA's Next Generation Partner Program have an opportunity to contribute to the success of those efforts. Indeed, without that substantive contribution, it is not likely that those efforts will be successful.

We look forward to your participation in this effort, along with the broader goal of migration to NG9-1-1. As you become more involved, you may have suggestions on how to make the Partner Program more productive and valuable to you. Please do not hesitate to offer those kinds of suggestions.

Sincerely,

Dr. Robert W. Cobb  
Program Manager